

Privacy Notice Regarding the Processing of Data from Our Customers and Prospective Customers

Dear Customers and Prospective Customers,

The protection of your data and transparent data processing are very important to us. For this reason, we would like to inform you about how we process your data and explain the rights and entitlements you have under data protection regulations if you have a contractual relationship with us as a customer or prospective customer, or if you are interested in establishing such a relationship.

Data Controller

customX GmbH

Auf den Sechsmorgen 25
65589 Hadamar

Contact our Data Protection Officer

Eva-Daniela Jung my-dsb.com
Neue Mainzer Straße 6-10
60311 Frankfurt am Main
Phone +49 172 25 27 359
Email datenschutz@mum.de

What rights do you have?

You have the right at any time to request **information** from customX GmbH regarding the personal data stored about you.

In addition, you have the right to **have** inaccurate data **corrected**, to **restrict** the processing of data that has been processed to an excessive extent, and to have personal data that has been processed unlawfully or stored for too long **deleted** (provided that this is not precluded by a statutory retention obligation or other grounds under Article 17(3) of the GDPR). Furthermore, you have the right to **receive** all data you have provided to us in a commonly used file format (right to data portability), provided that you have provided the data to us as part of a declaration of consent or to fulfill a contract (e.g., a cooperation agreement).

To the extent that you also have the right to **object** to the processing in connection with specific procedures, this will be addressed in the description of the individual procedures.

To exercise your rights, you may contact us using the contact information provided above. You also have the right to lodge a complaint with a data protection supervisory authority regarding our processing of your personal data.

Voluntary Provision of Data

The provision of your personal data is generally voluntary. However, to enter into and

carry out the business relationship, however, it is absolutely necessary to process certain data about you. This data includes, among other things, your address and contact information, as well as information about the contractual relationship.

What data do we collect from you?

Personal data is any information that we can associate with you. This also includes information that can be associated with you only indirectly, for example, by linking it to an identifier such as a name, an identification number, or location data.

To ensure optimal collaboration, we generally collect the following data from you in particular:

- Personal Data
- Company information
- Business contact information
- Business address information

Purpose of Collecting, Using, and Disclosing Your Data

We use your data to establish a contractual relationship and/or to fulfill an existing contractual relationship between customX GmbH and you. Your data is processed internally within the group for the purpose of fulfilling orders and for customer management.

We also work with external service providers and business partners. However, these external service providers and business partners are contractually obligated to handle your data with the utmost care. The contracts also prohibit external service providers from using your data for their own purposes.

Depending on the intended purpose, your data is processed in various countries. Whenever possible, we process your data in Germany or in countries within the EU/EEA. Service providers or business partners outside the EU/EEA who process your personal data on our behalf or under their own responsibility receive it only if the required adequate level of data protection has been confirmed in advance.

Legal Basis

The processing of personal data is generally based on Article 6(1)(b) of the GDPR. According to this provision, personal data may be processed if this is necessary for the initiation or performance of a contract. The data mentioned is generally necessary to initiate a contract or to maintain a contractual relationship.

Deletion of Data

We delete the collected data once the purpose for its storage no longer applies, or restrict its processing to the extent that statutory retention obligations exist. Much personal data is relevant for tax purposes and is therefore generally retained for ten years following the end of the year in which the invoice was issued or the entry was made, in accordance with the commercial and tax law retention periods set forth in § 147 AO and § 257 HGB.